

ICD-10 Reminder

October 1, 2015

Submitting Claims to HNE:

HNE will follow the Centers for Medicare & Medicaid Services (CMS) guidelines regarding the ICD-10 cutover and will not accept claims with ICD-9 codes for dates of service after the defined cutover date (October 1, 2015). They will be returned to the provider for correction and resubmission.

For More Information:

For the most up-to-date information regarding the HNE ICD-10 efforts and testing initiatives, please visit the **HNE ICD-10 website**:
www.healthnewengland.com/HNE_Providers/ICD10/index.html





One Monarch Place · Suite 1500
Springfield, MA 01144-1500
hne.com

Important Provider Updates !

We're writing to let you know about some important updates at Health New England:

- **Effective 10/1/2015, the ICD-9 code sets will be replaced by ICD-10 code sets.** See postcard front for more details or visit: www.healthnewengland.com/HNE_Providers/ICD10/index.html
- We have **revised the Health New England policy** for “Clinical Trial for Medicare Advantage Members” (Effective 09/01/15). **View the updated policy here:** www.healthnewengland.com/HNE_Providers/Policies.html
- **MedSolutions has merged with CareCore and is now eviCore healthcare.** There will be no changes to how prior authorizations are submitted or your overall user experience as a result of this rebranding effort. **For more information, visit:** www.hnetalk.com/provider

If you have any questions or would like to obtain a paper copy of information on HNE's ICD-10 website, **please contact Provider Relations at 413.233.3313 or 800.842.4464, ext. 5000.**