

Worldwide emergency coverage

We cover medical emergencies, urgent care, and prescription drugs outside of the Health New England service area.

Our worldwide emergency coverage includes stabilization care and post-stabilization care at the direction of your treating physician.

We also cover ambulance transportation if other means of transport would endanger your health.



Student out-of-area coverage

Dependents attending school outside of the Health New England Service Area are covered* for:

- Follow-up visit after an ER or urgent care visit
- Non-routine medical office visit
Includes Diagnostic Lab and X-ray
- Allergy injections
- Outpatient behavioral health visits
- Outpatient short-term rehabilitation services

**All services require prior approval and are subject to the terms of your Explanation of Coverage (EOC). Routine care, medical evacuation and repatriation are not covered.*

Health New England complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATTENTION: If you speak any language other than English, language assistance services, free of charge, are available to you. Call (413) 787-4004 or TTY 711. Health New England cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (413) 787-4004 o TTY 711. Health New England cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo. ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (413) 787-4004 ou TTY 711.