



READY TO SCHEDULE A HEARING EXAM?

Call (866) 344-7756

8 AM-8 PM Eastern Time, Monday-Friday

WE PUT MEMBERS FIRST

# All Health New England Commercial Plan Members Receive:

- Comprehensive hearing exam at no charge
- Hearing aid evaluation at no charge
- Selection of fully digital hearing aids
- Fixed pricing at multiple levels of technology
- Choice of up to 9 major manufacturers
- Choice of more than 4,500 locations nationwide



## Instruments offered through HCS include:

- Hearing aid fitting at no charge
- 60-day evaluation period
- 3-year manufacturer's warranty including loss, damage & repair
- 1-year of unlimited follow-up care, with the original provider
- 2-year supply of batteries for non-rechargeable hearing aids (up to 64 cells per ear, per year)
- 12-month interest-free financing, available to qualified applicants

# Hearing aids include features such as:

- Bluetooth® compatibility
- Direct connection to iPhone® & Android™ devices
- Rechargeable lithium-ion technology
- Smartphone apps
- Remote access adjustments & telehealth capabilities
- Connection accessories for TV & telephone

### **Member Experience Journey**

#### Contact

Health New England Commercial Plan Members contact HCS through a dedicated toll-free number.

#### Schedule

HCS will verify the customer's eligibility and schedule an appointment with an HCS provider.

#### Consultation

Provider performs hearing evaluation and determines hearing aid candidacy.

#### Choice

Provider will make hearing aid recommendations based on the results of the hearing exam, lifestyle, and finances.

#### **Ordering**

Provider will place order for instruments with HCS. HCS will collect any applicable payment.

#### **Delivery**

Customer attends hearing aid fitting appointment and takes delivery of the hearing aid(s).

#### **Evaluation**

The 60-day evaluation period, follow-up care, and 3-year comprehensive warranty begin.

#### **Batteries**

After the evaluation period, HCS will ship first-year supply of non-rechargeable batteries.

#### Support

The HCS Product & Patient Services team are available to answer questions and ensure quality of care.

### **Technology Levels & Pricing For Hearing Aids**

**ENTRY** 

Retail \$1,300

680 per hearing aid

For a casual lifestyle

**SUPERIOR** 

Retail \$1,800

per hearing aid

For a fairly active lifestyle

**ADVANCED** 

Retail \$2,350

S 1,280 per hearing aid

> For an active lifestyle

**PREMIUM** 

Retail \$3,200

51,685

per hearing aid

For a busy lifestyle





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Learn more about the HCS Program for Health New England Commercial plan members at www.hearingcaresolutions.com/hne-members