

On-Site Flu Vaccine Program FAQs

Q. Does Health New England offer on-site flu clinics to Health New England employer groups?

A. Health New England has partnerships with Big Y, Rite Aid and Louis & Clark and can offer a flu clinic on-site at the workplace for employees. Each also offer walk-in flu shots. The member must provide a Health New England member ID card.

Q. Who can get the vaccination?

A. This benefit is offered to all employees aged 18 and older, including employees who do not have Health New England as their insurance carrier. If an employee does not have Health New England as their insurance, our partners will bill their insurance company or the employer will be responsible. No cash will be accepted at the worksite. If the employee's insurance denies the claim, the partner will ask the employer to pay.

Q. Can employees' children or spouses get the vaccination at my employer worksite?

A. No, at this time, the program is being offered to employees only.

Q. Who will administer the vaccination?

A. The vaccination will be administered by a medical professional.

Q. Is there any cost to the employer group?

A. Health New England offers this program at no cost to the employer group. The group can pay for any non-Health New England members if they choose.

Q. How many employees can get the vaccination?

A. Our partners have the following minimum requirements:
Big Y: Minimum of 20 participants
Rite Aid: Minimum of 15 participants
Louis & Clark: Minimum of 20-25 participants

Q. What is the cost for the vaccination if insurance doesn't cover it?

A. Please consult the pharmacy vendor for the cost for non-Health New England members.

Q. How many vaccinations do I need?

A. Only one vaccination is required. It covers the top three strains of expected flu for the upcoming flu season.

Q. When should I schedule the flu clinic for my employees?

A. Flu clinics can be scheduled from the beginning of August through February.

Q. How can I get started and schedule a clinic?

A. Contact one of our partners.

Q. Who should I contact if I have questions for the on-site flu clinics?

A. Big Y:
Cortney Kirk
Pharmacy Administrative & Promotions Assistant
Email: ckirk@bigy.com
Phone: (413) 504-4491
Fax: (413) 504-5491

Rite Aid:
Jerry Stanczak
(for pharmacy on Cooley Street, Springfield)
Store: (413) 783-4451
Cell: (413) 222-5788

Raya Dixon
Email: raya.dixon@riteaid.com

Louis & Clark
Diane Cordeiro
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