

# Take the Clinical and Consumer Approach to Controlling Your Drug Costs

**Give your employees an easy way to spend less on prescriptions through our pharmacy transparency tool.**

Health New England brings you Rx Savings Solutions to help your employees and plan members save money on their prescriptions. This service is personalized, confidential and easy to use. It's all about easy access to information on cost-efficient and effective medicine.

- Designed and validated by pharmacists
- Combines claims data, pharmacy plan and network to make cost-saving clinical recommendations
- Provides clear cost comparisons, simple instructions and concierge service to help switch members' medication(s) to lower-cost options

## How to get started:

1.



### ACTIVATE ACCOUNT:

Eligible members registered on Health New England's member portal can access their free, secure and confidential Rx Savings Solutions account at: [my.healthnewengland.org/rxss](https://my.healthnewengland.org/rxss)

2.



### REVIEW SAVINGS:

Current medications and any savings opportunities automatically appear on the member's dashboard.

Notifications sent via email, text and direct mail inform employees when savings opportunities are available.

3.



### TAKE ACTION:

Members receive simple steps on how to save on their next prescription.

They can share these options with their prescriber or call Pharmacy Support for help switching their medication or pharmacy to save money.

## This Health New England partner is:

### Easy

- Clear cost comparisons
- Basic health care terms
- Notifies via email, text or letter

### Safe

- Pharmacist designed and validated
- Clinically trustworthy
- HIPAA-compliant

### Personalized

- Claims-driven
- Eligibility specific and plan inclusive
- Geographically relevant

### Questions?

For more information, contact your authorized Health New England agent or sales representative to learn more about reducing drug costs with Rx Savings Solutions.

# Frequently Asked Questions

## For Brokers and Groups

Health New England believes in the importance of educating our members to be better consumers of their healthcare. With medical and pharmacy expenses increasing faster than the economy, it is important that Health New England demonstrates leadership to help keep healthcare affordable for our members.

### 1. What is Rx Savings Solutions and how do Health New England Members benefit?

Health New England partnered with Rx Savings Solutions to offer an innovative pharmacy savings tool. Based on real prescription pricing, the tool uses claims data, the member's actual plan benefits and accumulators to determine how members can save money at the pharmacy. Members in the program will receive letter, text and/or email notifications of savings opportunities on their prescriptions.

Members can save in a variety of ways, such as switching to another pharmacy with lower out-of-pocket prices, trying a generic or a different therapeutic alternative. In addition, the tool includes online search capability so members can proactively view prescription savings opportunities.

### 2. Who is eligible for the Rx Savings Solutions tool?

Health New England is sponsoring this program for members across all market segments, except groups that do not have prescription drug benefits through Health New England and its pharmacy benefit manager.

### 3. How do members access the tool?

Members can access the Rx Savings Solutions tool by logging into their Health New England member portal account and visiting <https://my.healthnewengland.org/rxss>. The member will need to have a Health New England member portal account activated in order to access Rx Savings Solutions.

### 4. How are members notified of savings opportunities?

Rx Savings Solutions sends notifications via email, letter and text to eligible Health New England members who have active opportunities to spend less on their prescription(s). To receive text message alerts, members must be logged in to the Rx Savings Solutions tool, opt into receiving text messages and type in their preferred mobile phone number. If they do not take this step, they will only receive letter and/or email notifications, depending on their contact information listed with Health New England. Members can opt out of notifications at any time, and also opt out of notifications on a medication-specific level.

### 5. Can members opt out of notifications?

Yes. Each email and text notification will include an unsubscribe link. Members can also update their communication preferences in their Rx Savings Solutions dashboard after logging in through <https://my.healthnewengland.org/rxss>.

### 6. Can employers provide their employees' email and phone numbers to Health New England to ensure they receive the notifications?

Employers can only provide email addresses to Health New England. Employers cannot provide mobile phone numbers due to the Telephone Consumer Protection Act. Once a member registers their account, they will be given the option to enter their mobile phone number to receive notifications via text, or they can opt out of text messages completely.

### 7. Where will members be directed for assistance with the new tool?

Health New England members can contact Rx Savings Solutions Pharmacy Support team at 1-800-268-4476 or [support@rxsavingsolutions.com](mailto:support@rxsavingsolutions.com), Monday-Friday from 8 a.m. to 9 p.m. ET if any assistance is needed.

**Encourage Health New England members to access this benefit at [my.healthnewengland.org/rxss](https://my.healthnewengland.org/rxss).**

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